Infrastructure Engineer (Data Center)-R-303525  
location:STERLING MCLEAN  
Current area:Technology & Data  
Job Type:Full time  
Job ID:R-303525  
  
About this role:  
Wells Fargo is seeking an Infrastructure Engineer within the Foundational Hosting Environments (FHE) team and reports directly to the Data Center Site Manager responsible for one or more Core/Regional Data Centers. This position is responsible for design, build, enhance and integrate the technology infrastructure required to support various portfolios. It is also a governing focal point for all site activities, ensuring site integrity and systems availability through the enforcement of corporate security and governance policies, information processing facility specifications, technology standards, processes, and disciplines.  
Provides proactive identification of risk and the creation and execution of risk remediation plans. Also, provide direction or guidance to less experienced staff comprised of a team of data center engineers covering 7x24x365+ managing the physical data center hardware and Layer1 cabling changes. Oversees scheduling of installations, decommissions, research, and troubleshooting of hardware and environmental events related to data center availability. Must be capable of taking calculated risk with the best interest of the shareholder in mind, make sound decisions in the absence of detailed instruction, create, implement, and maintain management policies, standards and guidelines designed to implement, support and protect our most valuable IT assets. Responsible for establishing, standardizing, and implementing site specific operations policies, standards and guidelines in collaboration with the Corporate Properties Group and other site management partners.  
  
In this role, you will:  
Support initiatives that deliver workable end to end infrastructure solutions  
Participate in test planning and execution  
Communicate with end users to provide timely and accurate information and status updates  
Design, build, enhance and integrate the infrastructure required to support various platforms and our business portfolio  
Troubleshoot and resolve tickets during implementation of store networks  
Troubleshoot and resolve first level network and wireless issues  
Present recommendations for resolving ticket requests, and exercise some independent judgment while developing understanding of the process, policies and risk controls  
Collaborate and consult with peers, colleagues and managers to resolve issues and achieve goals  
Interact with internal customers  
Responsible for Asset management that includes inventory management, ording, shipping and receiving  
Receive and unpack hardware, servers, and other equipment  
Hardware Rack and Stack  
Provision and install power and network cables  
Complete diagnostic quality assurance inspections  
Perform Audits and Data Corrections to ensure all inventory controls are met  
Reconcile and report inventory discrepancies  
  
Required Qualifications, US:  
2+ years of Technology Infrastructure Engineering and Solutions experience, or equivalent demonstrated through one or a combination of the following: work experience, training, military experience, education  
1+ years of data center experience  
  
Desired Qualifications:  
Experience supporting technology at an enterprise-level Ability to interact effectively at varying levels of the business and technical organizations; including management  
Excellent verbal, written, and interpersonal communication skills  
Proficiency with server, storage, mainframe, and network hardware  
Proficiency with Layer 1 Infrastructure deployments  
Extensive knowledge of data center operations (space, power, cooling and network)  
Precise attention to detail and strong organization skills  
Focus on strong risk management in critical environments  
  
Job Expectations:  
Responsible for Asset management that includes inventory management, ordering, shipping and receiving  
Ability to work nights, weekends, and/or holidays as needed or scheduled  
Receive and unpack hardware, servers and other equipment  
Hardware Rack and Stack  
Power and Network Cable/s provisioning and installation  
Complete diagnostic and quality assurance inspections  
Perform Audits and Data Corrections to ensure all inventory controls are met  
Reconcile and report inventory discrepancies  
Flexibility to work in a 24/7 environment  
Must be able to lift 50lbs  
Posting End Date:   
29 Feb 2024  
\*Job posting may come down early due to volume of applicants.  
We Value Diversity  
At Wells Fargo, we believe in diversity, equity and inclusion in the workplace; accordingly, we welcome applications for employment from all qualified candidates, regardless of race, color, gender, national origin, religion, age, sexual orientation, gender identity, gender expression, genetic information, individuals with disabilities, pregnancy, marital status, status as a protected veteran or any other status protected by applicable law.  
Employees support our focus on building strong customer relationships balanced with a strong risk mitigating and compliance-driven culture which firmly establishes those disciplines as critical to the success of our customers and company. They are accountable for execution of all applicable risk programs (Credit, Market, Financial Crimes, Operational, Regulatory Compliance), which includes effectively following and adhering to applicable Wells Fargo policies and procedures, appropriately fulfilling risk and compliance obligations, timely and effective escalation and remediation of issues, and making sound risk decisions. There is emphasis on proactive monitoring, governance, risk identification and escalation, as well as making sound risk decisions commensurate with the business unit’s risk appetite and all risk and compliance program requirements.  
Candidates applying to job openings posted in US: All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, status as a protected veteran, or any other legally protected characteristic.  
Candidates applying to job openings posted in Canada: Applications for employment are encouraged from all qualified candidates, including women, persons with disabilities, aboriginal peoples and visible minorities. Accommodation for applicants with disabilities is available upon request in connection with the recruitment process.  
Applicants with Disabilities  
To request a medical accommodation during the application or interview process, visit Disability Inclusion at Wells Fargo.  
Drug and Alcohol Policy  
 Wells Fargo maintains a drug free workplace. Please see our Drug and Alcohol Policy to learn more.